



Discovering that you're the victim of identity theft is an incredibly stressful experience. In order to minimize the damage, it's important to act fast. This guide takes you step-by-step through the things you should do to protect yourself.

#### 1. Notify companies where the identity theft occurred.

Contact the fraud department at any affected creditors or banks as soon as possible.

# 2. Put fraud alerts in place and freeze your credit reports.

Place a free fraud alert by contacting one of the three credit bureaus. When the fraud alert is activated, the other two bureaus will automatically be notified. Once you have a police report or FTC Identity Theft Report, you can request an extended fraud alert which remains active for 7 years.

To freeze your credit reports, you'll need to contact each credit bureau individually. It's free to do and you can remove it at any time.

Equifax	Experian	TransUnion
Equifax Consumer	<b>Experian Credit Support</b>	TransUnion Credit Help
Services Center	(888) 397-3742	(888) 909-8872
(800) 685-1111		

#### 3. Request and review your credit reports.

Once you've set up a fraud alert, you'll automatically receive access to free credit reports from Equifax, Experian, and TransUnion. You can request all three at once from <u>annualcreditreport.com</u> or by calling (877) 322-8228. Review them closely for accounts or transactions you don't recognize.

### 4. Report the theft to the FTC.

The FTC will help you create an FTC Identity Theft Report and develop a personal recovery plan. They will also advise you whether or not you need to file a police report.

- IdentityTheft.gov
- (877) 438-4338



#### 5. Freeze your consumer banking report.

ChexSystem is a nationwide specialty consumer reporting agency that maintains information about checking and savings accounts. Placing a security freeze on your ChexSystems consumer file will prevent anyone from opening a bank account in your name.

- ChexSystem Security Freeze
- (800) 887-7652

# 6. Freeze your credit with the utility and cell phone data exchange.

The National Consumer Telecom & Utilities Exchange (NCTUE) is a consumer reporting agency that maintains payment and account data for services such as cell phone providers, pay television, and utilities. Their report is called the Exchange Service Center Data Report.

- Exchange Service Center Security Freeze
- (866) 349-5355

#### 7. Protect your Social Security number.

Create a my Social Security account to help you keep track of your records and identify any suspicious activity.

# 8. Get an Identity Protection PIN from the IRS.

An Identity Protection PIN (IP Pin) prevents someone else from filing a tax return using your Social Security number.

Get an IP Pin

### 9. Find out if your identity theft is covered.

If you have an identity theft protection plan, be sure to file a claim. But even if you haven't purchased coverage, you may have it through an insurer or employer. Call your insurance companies and human resources department to find out.

## 10. Protect yourself going forward

If your information was accessed in a data breach, you may be offered free credit monitoring. If you aren't, providers such as LifeLock offer a variety of identity theft monitoring and protection plans.